



# Library Policies

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## **Policy on Library Patron Conduct:**

### **I. Purpose:**

The establishment of a set of guidelines for conduct in the Ocean City Free Public Library building is necessary to ensure a safe and comfortable environment that promotes the use of the library's resources and at the same time protects the public, the staff, the materials, and equipment.

In order to allow each patron of the Ocean City Free Public Library to use its facilities to the fullest extent, the Library Board of Trustees has adopted the following rules and regulations regarding patron conduct.

### **II. Procedures:**

#### **Acceptable patron conduct may include:**

1. Engaging in activities associated with the use of a public library, which include reading, studying, attending library programs, or using library materials and/or computers.
2. Respecting the rights of other patrons.
3. Respecting library property and treating the materials, equipment, furnishings, building, and grounds with care.
4. Reporting criminal conduct or vandalism of any kind to staff immediately so that they can respond appropriately, including, but not limited to, notifying the police.
5. Having a responsible person accompanying children 8 years old and younger or a child of any age who is unable to care for himself or herself. At the discretion of a parent, a child aged 9 years old or older who is able to care for himself or herself may be left unattended for the period of time needed to select materials, complete a homework assignment, or attend a program. The child must know how to reach the parent in case the need should arise. Children should not be left for more than one-half hour periods of time; the library does not provide daycare services. Adults accompanying young children who cry for more than 15 minutes may be asked to leave with children until they have quieted down.
6. Asking permission to use the library telephone to make personal calls in times of urgent need.

**Unacceptable patron conduct includes:**

1. Bringing food or beverages into the building, the exception being food served in meeting rooms.
2. Damaging or defacing Library real or personal property or engaging in vandalism, including graffiti.
3. Violation of the library's computer use policy.
4. Harassing or annoying Library employees or other Library patrons through comments, physical conduct, or other offensive behaviors such as leering, ogling, or otherwise engaging in actions that are considered intimidating or threatening.
5. Engaging in noisy or boisterous activities such as running in the building, singing, rearranging library furniture, playing audio equipment so that others can hear it, or talking or behaving in a manner which reasonably can be expected to disturb others or interfere with Library operations.
6. Engaging in sexual harassment including, but not limited to, making sexually offensive or obscene remarks, jokes, advances, or gestures to Library employees or to other Library patrons, or engaging in leering or unwelcome physical contact with Library employees or other Library patrons, or displaying or distributing sexually offensive or obscene materials.
7. Any talking in quiet areas of the library, which shall not include the children's area, the meeting rooms, and the atrium. The entire second floor is considered a quiet area.
8. Interfering with the use of the library by other patrons, or interfering with library employees' performance of their duties.
9. Leaving a child 8 years old or younger unattended in the library or outside the library (on library property) at any time. (See Policy on Unattended and/or Disruptive Children)
10. Being under the influence of alcohol or illegal drugs in the library and/or selling, using or possessing alcoholic beverages or illegal drugs in the Library.
11. Smoking in the Library.
12. Using cell phones in the library. Cell phones should be turned off or set on "vibrate" in the library. If a call comes in, the patron should answer the phone and go to the atrium before continuing the conversation. Outgoing calls should be made in the atrium so as not to disturb others.
13. Not wearing shoes or other footwear or a shirt or other covering of their upper body while in the Library premises.

14. Utilizing sports equipment, skates, roller blades and bicycles inside the library. Bicycles are to be stored outside on bike racks while owners are using library facilities. Bicycles shall not be left on the handicapped ramp or sidewalk because they could make the entrance inaccessible or dangerous for other patrons.
15. Bringing pets or animals into the library, other than service animals aiding individuals with disabilities.
16. Having bodily hygiene that is offensive so as to constitute a nuisance to other persons.
17. Selling, soliciting, surveying, distributing written materials, panhandling or canvassing for any political, charitable or religious purposes inside the Library, or Library doorways or vestibule without prior written authorization from the Library Director.
18. Engaging in sexual activity, contact or any act of lewdness or exposure prohibited by New Jersey Statutes 2C:14-1 through 14-8 or any other sexual activity that is inappropriate in a public place.
19. Using Library restrooms for bathing, doing laundry, changing clothes, washing hair or any similar activity.
20. Littering.
21. Carrying firearms and dangerous weapons of any type is prohibited. This provision shall not apply to law enforcement officers or security personnel authorized by the Library to carry firearms or weapons.
22. Engaging in any activity in violation of Federal, State, local or other applicable law, or Library policy.
23. Continuing to exit the Library after the alarm at any security point has sounded. If the alarm has sounded as you exit, you must return to the circulation desk to verify that all Library materials have been properly checked out.
24. Loitering on, in, or adjacent to, or otherwise blocking or impeding access to any staircases entrances, or doorways.
25. Sleeping in the Library.
26. Entering restricted areas, including Library offices, areas behind circulation or reference desks, or other areas designated as restricted to Library personnel.
27. Failing to comply with a reasonable staff request.

The final determination as to what constitutes a violation of the code of conduct rests with the Library Director and in her absence with the senior staff member on duty at the time of the incident.

## Consequences

Any violations of this Library Conduct Policy will be handled in a professional and courteous manner by staff but the degree of violation will determine the response. The response may include any of the following actions, depending on the severity of the misconduct, which will be determined by staff:

1. In most cases, patrons who are behaving inappropriately will be given one warning and asked to behave in an appropriate manner. Staff will point out observed behavior, explain the policy and ask the offender to stop. In the case of children under the age of eighteen (18) years of age, the Library's Policy on Unattended or Disruptive Children will be followed.
2. Patrons who continue to engage in disruptive behavior and disregard a request by the person in charge to change their behavior will be asked to leave the library premises for the rest of the day. If the person disobeys the request to leave, staff may call the police for assistance to remove the person from the library.
3. Patrons who continue to engage in disruptive behavior on more than one instance will be warned by the library director or designee that they shall be banned from the library for one month. If the patron is 17 years old or younger, a written notice will be sent to the parents. If the patron returns to the library during the ban period, staff may call the police for assistance in removing the patron from the library.
4. The police will be called when illegal activities (eg. indecent exposure, theft, use of explosives, drug use or smoking, consumption of alcoholic beverages, or destruction of library property) are committed by an individual. This patron may be banned for an amount of time determined by the library director or designee. If the patron is 17 years old or younger, a written notice will be sent to the parents. If the ban is for one year, the patron will be reviewed at the end of the year. The ban may extend, or be extended, past the first year, but must be reviewed at least annually. After the period of being banned has expired, the patron may return to the building.
5. Staff is instructed to call 911 immediately in response to any behavior that is deemed to constitute a dangerous situation.

*Updates to Policy Approved by Library Board at their June 14, 2021 Meeting*

**Policy on Unattended and/or Disruptive Children:  
Adopted by the Board of Trustees 2021**

1. **Purpose:** To establish a policy and set of procedures for library personnel to follow when encountering an unattended and/or disruptive child in the library. For the purpose of this policy, an unattended child is defined as a child of any age who is unable to care for himself or herself left in the Library without a parent or responsible adult within sight or sound range or a child 8 years old and younger left in the library without adult supervision. It is up to the discretion of the Library Supervisor (Librarian in charge at any particular time) to determine whether the child is to be considered as unattended.

Under this policy, children under the age of 8 years old or younger must be accompanied by a parent or responsible adult, which means that the child must remain within sight of the parent or adult at all times while in the Library. The Library recommends that all children, regardless of age, be accompanied by an adult who can take responsibility if an emergency occurs.

2. **Policy:** The staff of the Ocean City Free Public Library desires to create and maintain an environment that is welcoming to children and that encourages their use and enjoyment of the various programs offered by the library, with the goal of encouraging children to develop a love of reading and learning. While pursuing these goals, the Library remains concerned about the safety and well-being of children visiting the library and enjoying its programs and services.

Children, as all Library customers, are expected to behave appropriately. Parents, guardians, teachers, and caregivers, not Library staff, are responsible for the behavior and supervision of their children in the Library.

In addition, a child's safety cannot be guaranteed if he or she is left unattended in the Library. Parents and caregivers are advised that libraries are public places and that Library staff cannot prevent children from interacting with or leaving the Library with persons who are not appropriate caregivers. This policy has been established for the protection and well-being of children who visit our Library.

**3. Procedures:**

a) If an unattended child is found in the library, a supervisor will be notified.

b) The Supervisor (or designee) should try to calm the child if necessary and locate the child's parent or adult responsible for the child while in the library by walking through the library with the child, and by paging the parent or responsible adult on the Circulation desk telephone.

c) If the parent or responsible adult cannot be located in the building, a supervisor or designee shall stay with the child in the children's section or another public area of the Library until the parent or responsible adult is located. When the parent or responsible adult has been located, the supervisor shall explain the Policy on Unattended and/or Disruptive Children and shall give a copy to the parent or responsible adult. If the parent or responsible adult has been reached by phone, the supervisor shall request that the parent or responsible adult immediately come to the library to escort the child home. If the parent or responsible adult is unable to come immediately, he or she will be told that the police will be called upon to take responsibility for the child.

d) If the parent or responsible adult cannot be located after a reasonable amount of time or if the library is closing, the supervisor may call the police to take charge of the child.

e) Under no circumstances shall a staff member take the child out of the building or provide transportation elsewhere.

4. If any child violates the Library Patron Conduct policy, the child and the parent/responsible adult will be provided with a copy of that policy. If the child continues to violate the policy, the parent or responsible adult may be asked to leave the Library with the child. If necessary, the library may contact the child's parent or responsible adult or the police for assistance.

Although children aged 9 or older who are able to care for themselves may use the library without a parent or other adult present, parents are still responsible for the actions of their children and for their well-being. Even though children aged 9 and older are permitted to use the library without a parent or responsible adult present, parents should make sure that their children are sufficiently mature and able to care for themselves before allowing them to visit the library unaccompanied by a parent or responsible adult. Children utilizing the library without a parent or other responsible adult present should have a telephone number in their possession that the library can call if there is a need to contact the parent or responsible adult in the event of an emergency or in the event the child violates this policy or the Patron Conduct policy.

The Library is not responsible for children of any age outside the building who are waiting for transportation or are socializing. Parents of children, and adults responsible for children, in the Library should be aware of the Library's hours of operation and make arrangements for their children to have transportation at or before closing. If the library is closing and the parent or responsible adult of a child cannot be located, Library staff may contact police and remain with the child in the children's section or another public area of the Library until the police arrive.

Disruptive behavior is considered to be behavior that constitutes a danger to the child or other users of the library or that interferes with the use of the library by other library patrons or that interferes with the ability of library employees to perform their job responsibilities. Examples of disruptive behavior include, but are not limited to:

- running in the library
- screaming, shouting, yelling, loud laughing
- Use of Profanity or Abusive or Threatening Language
- eating or drinking except as permitted in certain locations or for special events
- loud talking in quiet areas
- fighting, hitting or engaging in other physically aggressive behavior
- throwing books or other objects
- bothering other patrons
- Failing to comply with reasonable staff requests

## **5. Consequences**

Library staff may warn children engaging in disruptive behavior that the conduct is unacceptable. In cases of serious infractions, in the judgment of library personnel, a child may be required to leave the library after a single incident.

a) If the disruptive patron is a child 8 years old or younger who came to the library WITHOUT adult supervision, staff will explain to them that they must stop the disruptive behavior (running, loudness, destruction, etc.) and the parent or other

adult responsible for the child will be called. If disruptive behavior does not stop, the staff will attempt to contact the parent or responsible adult and will require that the child leave the building with the parent or responsible adult. If a parent or responsible adult cannot be reached, the child will remain in the library under supervision in a public area of the library until such time as a parent or guardian arrives. If necessary, law enforcement officers may be called to come to the library. If behavior is repeated, they may be asked to not return to the library for an amount of time to be determined by the Library Director or designee.

b) If the disruptive patron is a child who came to the library with a parent or responsible adult, staff will tell the parent or responsible adult that the disruptive behavior must stop or they will be required to leave the library. If disruptive behavior continues, the person in charge may require the parent or responsible adult to remove the child from the library.

c) Librarians and authorized staff members will call the authorities (police/sheriff, etc,) if the need arises or if they feel threatened by behavior in any way.

d) Parents shall remain responsible, in accordance with applicable law, for damage to library property or the property of other individuals using the Library caused by their children under the age of eighteen (18) years.



## **Confidentiality of Library Records CM 6/12/2013**

### **I. Purpose:**

### **II. Policy**

The Ocean City Free Public Library Board of Trustees believes that it is the basic right of every individual to read what he or she wishes without fear of censure or legal consequence. The Board also affirms the right of every person to privacy. The library will do all within its power to protect each user's right to privacy with respect to all information required for registration and for information sought or received, and materials consulted, borrowed or acquired. Such records will not be made available to any individual, organization or government agency except pursuant to N.J.S.A. 18A: 73-43.2 which reads: "Library records which contain the names or other personally identifying details regarding the users of libraries are confidential and shall not be disclosed except in the following circumstances:

- a. The records are necessary for the proper operation of the library;
- b. Disclosure is requested by the user; or
- c. Disclosure is required pursuant to a subpoena issued by a court or court order.

L.1985, c 172, s. 2, eff. May 31, 1985."

### **II. Procedures:**

1. The library staff member receiving the request to examine or obtain information relating to circulation or other records identifying the names of library users must immediately refer the person making the request to the responsible officer of the institution, who shall explain the confidentiality policy.
2. The director, upon receipt of a search warrant, subpoena issued by a court, or a court order, shall contact an attorney who is familiar with library law to determine if such search warrant, subpoena issued by a court, or court order is in good form and if there is a showing of good cause for its issuance.
3. If the search warrant, subpoena issued by a court, or a court order is not in proper form or if good cause has not been shown, the library with advice of its attorney should insist that such defects be cured before any records are released.
4. The legal process requiring the production of circulation or other library records is ordinarily in the form of a subpoena duces tecum (bring your records) requiring the responsible library officer to attend court or to provide testimony at his or her deposition. It also may require him or her to bring along certain designated circulation or other specified records.

5. Staff should be trained and required to report any threats or unauthorized demands (e.g., those not supported by a search warrant, subpoena issued by a court, or a court order) concerning circulation and other records to the director.

6. Any problems relating to the privacy of circulation and other records identifying the names of library users that are not provided for above shall be referred to director.

NJSA 18A:73-43:2 Library records which contain the names or other personally identifying details regarding the users of libraries are confidential and shall not be disclosed except in the following circumstances:

- a. The records are necessary for the proper operation of the library;
- b. Disclosure is requested by the user; or
- c. Disclosure is required pursuant to a subpoena issued by a court or court order.

L.1985, c 172, s. 2, eff. May 31, 1985

NOTE: NJ Open Public Records Act does not supersede NJSA 18A:73-43:2

If the police come to your library regarding access to library users' records:

1. Give the police a copy of New Jersey's Confidentiality of Library Records Law (NJSA 18A:73-43.1). The statute states that:

" Library records which contain the names or other personally identifying details regarding the users of libraries are confidential and shall not be disclosed except in the following circumstances:

- The records are necessary for the proper operation of the library,
- Disclosure is requested by the user, or
- Disclosure is required pursuant to a subpoena issued by a court or court order."

This means that library records can only be disclosed if the police have a search warrant (a form of court order), subpoena issued by a court, or a court order.

2. Ask the police if they have a warrant, a subpoena issued by a court, or other court order. This is important because without properly executed documents, a defendant can escape conviction.

3. Immediately contact an attorney who is familiar with library law. If your attorney is not familiar with library confidentiality issues, please refer her/him to the NJLA office and our attorney will assist her/him. Also notify your local administration (library board president, county library commission chairperson, or college leadership such as the president or provost).

4. If police don't have the documentation, just wait.

5. If presented with a search warrant, review the documentation, making sure that it is specific regarding what records, computers, etc. are wanted. The requested information/materials must be turned over to law enforcement immediately. The police will give you a receipt; if not, ask for one. Notify an attorney familiar with library law.

6. If presented with a subpoena or other court order, you should have time before you must comply with its demands. Notify an attorney familiar with library law, who will advise how and when to comply.

PLEASE NOTE: The New Jersey Library Association, in support of the right to read, the right to privacy conferred by the NJ Constitution, and the 4th Amendment to the U.S. Constitution, interprets the phrase “a subpoena issued by a court” to mean that the signature of a judge is required to validate a subpoena that demands personally identifying details regarding library users. This interpretation of the statute has not been adjudicated.

**Collection Development Policy**  
**Adopted by the Board of Trustees**  
**2022**

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**I. Introduction**

The purpose of this policy is to set forth broad principles and guidelines for the development of the Ocean City Free Public Library's collections. As such it is intended first to serve as a planning tool to assist Library staff in their work building collections responsive to community needs and in consonance with the purpose, mission, roles, and goals of the Library.

The Collection Policy will also provide a means of communicating these principles to the public, the Library's funders, and other libraries.

Finally, the policy will form the basis for development of a collection plan which will translate principles into practice by describing in detail the Library's current collections and prescribing future development levels for specific subjects, users, formats, and library service outlets.

## **II. Principles**

### **A. The Library's-vision, mission statement, roles**

The Library's-vision, mission statement and service roles are the key principles that shape the development of the collections.

#### **Vision Statement**

The Ocean City Free Public Library helps to build a thoughtful, enriched, and growing community by connecting people of diverse interests, ages, heritages, and circumstances in a culture of awareness, acceptance, and open exchange.

#### **Mission Statement**

The Ocean City Free Public Library serves all who live in and visit the community in their pursuit of knowledge, interests, entertainment, and skills in a secure and welcoming environment.

The Library provides information useful for daily living, supports formal education and independent learning efforts and assists researchers and scholars.

Deriving its principal support from the City of Ocean City, the Library emphasizes services for Ocean City's residents and students. Affirming its belief in the power of education and in the potential of libraries to change lives, the Library strongly supports the children of Ocean City in their efforts to learn, grow and achieve.

As a major resource for Ocean City, the Library strives also to serve those who work in and visit the City, as well as libraries and residents throughout the region.

In support of this mission, the Library: selects, collects, organizes, and makes available for use a broad, deep, and diverse collection of materials in a variety of formats; provides excellent personal information services and guidance in the use of library resources; and offers programs for personal enrichment.

In pursuing this mission, the Library strives to fulfill its unique responsibility to ensure open and equal access to information for all the people that the Library serves.

The Library actively seeks to serve and reflect the diverse South Jersey shore community in its collections, services, programs, and staff. It affirms a commitment to preserve, promote and celebrate the multicultural heritage of the people of South Jersey.

The Ocean City Free Public Library contributes to the economic life of the city, the vitality of its neighborhoods and the quality of life of its citizens.

## **Service Roles**

In accord with its stated vision and mission the Library is focusing its principal efforts on fulfilling these primary service roles.

- **Information Center**

Ocean City residents, students, workers, and visitors have access to current, accurate, practical information useful for daily living. The public will benefit from easy access to quick and accurate answers to the questions and decisions they face daily. Information and assistance that is not publicly available elsewhere will be available on any subject for anyone. Individuals, businesses, and government agencies will find the information they need.

- **Formal Education Support Center**

Students in Atlantic and Cape May County schools and colleges are able to meet educational objectives established during their formal course of study. After school and on weekends the Library serves as a major homework assistance center. The Library's collections and staff expertise are strong in this area, in response to traditional and continuing heavy use by students. This area is also appropriate for development of collaborative efforts with the schools and recognition and support for the services provided. This role is strongly tied to the Library's commitment to children.

- **Research Center**

People doing research have access to the Library's research collections and staff expertise. Over the term of its long history, the Library has developed many and diverse subject specialties. Researchers need the unique resources, the primary sources, the special collections, the breadth of the Library's collections, and the assistance of staff subject specialists to create new knowledge.

- **Independent Learning Center**

People of all ages can pursue learning and self-improvement in reading, computer literacy, languages, and their individual interests. The Library is uniquely suited to

support lifelong learning - efforts that precede, follow or supplement formal schooling. The Library identifies literacy, career information, English as a Second Language, and adult basic education as priority activities for this role.

- **Preschoolers Door to Learning**

Young children develop an interest in reading and learning through services for children and for parents or caregivers and children together. For preschool children, who are served by no other community agency, the Library is their first experience of a structured educational environment. For parents and caregivers, the Library is a place to find support, guidance and a "community" of other parents and children. By encouraging reading aloud as a shared activity, the Library strengthens family bonds and nurtures the child's association of parental interest, comfort, and support with the pleasure and excitement of reading and learning.

- **Community Information Center**

The public has current information on community organizations, issues, services, and activities. In a city the size and complexity of Ocean City, a myriad of organizations and agencies provide an array of activities, programs, and services. Citizens often must battle through a maze of bureaucracies to gain information and services essential to their lives. Their task can be complicated by barriers of language, lack of mobility or transportation, infirmity, or special needs. The Library transcends these barriers to become the one place to call or visit to get vital information or to be quickly and accurately referred to the appropriate agency.

- **Popular Materials Library**

Library users have popular materials readily available in a variety of formats consistent with their interests and demands. The people of Ocean City enjoy the benefit of free use of popular materials to read, to listen to and to view

- **Community Activities Center**

The Library serves as a center for community activities, meetings, and services, and as a cultural leader in the city. Community life is enriched by library-sponsored opportunities to meet and discuss important issues, participate in recreational activities, hear distinguished speakers, and attend cultural programs. The library facilities are used by community groups to provide social services and

promote civic activities. The library collaborates with community groups and provides leadership for cultural activities.

## **B. Endorsement of the American Library Association policy statements**

The Ocean City Free Public Library Board of Trustees hereby adopts and declares that it will adhere to and support the American Library Association's statements listed in the Appendices and that the principles there espoused will guide the development of the Library's collections.

## **III. Practices**

### **A. Selection**

Selection refers to the decision to retain as well as to add to the collection. It is based upon awareness of the diverse needs and interests of the individuals who use the Library, balanced with evaluation of the material and knowledge of the collections' strengths and weaknesses. Selection decisions are also influenced by budget and space consideration and the availability and accessibility of alternative information resources.

Selection is a judgmental and interpretive process which involves perception of the actual and potential needs of the community, awareness of the major works and trends in subject areas and familiarity with the current collections.

Each item must be judged on its own merits as well as on the purpose and audience for which it is intended.

The Library acquires materials not only for its present users but also for those who have not traditionally been library users.

### **B. Responsibilities**

Ultimate responsibility for materials selection decisions which shape the development of the collections rests with the Ocean City Free Public Library Director, who functions within the policies established by the Board of Trustees.

The Director delegates broad responsibility for and oversight of the collections to the Department Heads. Day-to-day selection activities, including perusal of reviews, initiation of acquisitions and monitoring of expenditures are the responsibilities of designated selectors in divisional subject areas.



### **C. Criteria**

Standards of professional librarianship and criteria employed for selection decisions include:

- demonstrated or perceived interest, need, or demand by Library users or potential users
- contemporary significance, popular interest, or permanent value
- relevance to the experiences and contributions of diverse populations
- quality, including accuracy, clarity, usability
- critics' reviews
- significance of the author
- authority and competence of the author/artist
- importance as a document of the times
- recency or currency of data
- relation to existing collections
- format, durability, and ease of use
- scarcity or availability of materials elsewhere
- value of resource in relation to its cost

### **D. Format**

The Library acquires materials in a variety of formats, including but limited to books, in both hardcover and paperback; periodicals and newspapers; financial services; compact discs; video discs; video games; and electronic books, audiobooks and databases.

The Library selects materials in the media most appropriate to their efficient use. For example, indices and bibliographies in electronic format are often preferred to those in print.

In certain circumstances the same work may be acquired in more than one format. A treatise that is read from cover to cover but also frequently searched for particular bits of information may be acquired in print format but also searched via an electronic information database. A sound recording of a popular work may be acquired to meet the needs of certain users even when print copies are already in the library. Paperback editions of popular titles are often purchased as multiple copies to meet patron demand.

Some works are used in such a way that online access to them via a computer network may be preferable to ownership of them.

The Library does not purchase multiple copies of textbooks to supply students with requirements for courses. Textbooks are sometimes purchased when their addition to the collection is deemed to be useful, such as when a textbook is the best source for an overview of a subject, or when the text has become a "classic."

The Library continuously reviews and revises the mix of formats it acquires in response to the development of new media and to the demonstrated and perceived needs of its users.

### **E. Language**

The Library actively seeks to serve and reflect the diverse Ocean City community in the development of its collections.

### **F. Multiple Copies**

Within the constraints of available funds, the Library seeks to acquire sufficient copies of popular items to meet patron demand by supplementing, usually, a single copy purchased for an agency with leased multiple copies.

In this way the Library strives economically to meet temporary demand with temporary resources and still build a permanent collection of breadth and depth.

### **G. Deaccessioning**

The Library continuously reviews the collections and removes materials that are worn, unused, obsolete or in unnecessary duplication.

### **H. Gifts**

Gifts of materials are accepted with the understanding that they will be subject to the same criteria for inclusion in the collection as purchased materials. The Library reserves the right not to add gift materials to the collection and to sell or dispose of them as deemed appropriate.

### **I. Reconsideration of Materials**

The Library does not advocate the ideas and opinions found in its collection. The presence of any book, video, audio, electronic resource, or any other material in the library does not indicate endorsement of its contents by the Library. Challenging, extreme or minority points of view are represented although quantity may be limited. While people have the right to reject for themselves material which they do not want to approve, they do not have the right to restrict the freedom of others.

The Library welcomes expression of opinions from the public concerning materials selected or not selected for inclusion in the Library collection.

The public's suggestions for works to include can often bring to the Library's attention patrons' needs that are not being adequately met by the collection.

Requests to add or remove materials shall be considered within the context of the principles affirmed in this document.

Patrons who wish to request the reconsideration of library materials shall complete and sign the Request for Reconsideration Form appended to this policy.

The following will not cause an item to be excluded from the collection solely because of a) the originator's race, religion, nationality, sexual orientation or their political, social, or sexual views; b) frankness or coarseness of language; c) controversial content; or d) endorsement or disapproval of an individual or group.

Upon receipt of a formal written request, the Director will appoint an ad hoc committee from the professional staff including, but not limited to, the selector for the subject area of the item in question and the appropriate Department Head. The committee will make a written recommendation to the Director who will then make a decision regarding the disposition of the material. The Director will communicate this decision and the reasons for it, in writing, to the person who initiated the request for reconsideration at the earliest possible date. The Director will inform the Library Board of Trustees of all requests for reconsideration of library materials and their disposition.

In the event that the person who initiated the request is not satisfied with the decision of the Director, s/he may appeal for a hearing before the Library Board of Trustees by making a written request to the President of the Library Board of Trustees. If a hearing is granted, the individual will be notified when s/he may address the Library Board of Trustees. The Library Board of Trustees reserves the right to limit the length of the presentation and number of speakers at the hearing. The Library Board of Trustees will determine whether the request for reconsideration has been handled in accordance with stated policies and procedures of The Ocean City Free Public Library. On the basis of this determination, the Library Board of Trustees may vote to uphold or override the decision of the Director.

***Updates to this Policy Approved by Library Board at their September 12, 2022, Meeting***

## Appendices

### I. Library Bill of Rights

The American Library Association affirms that all libraries are forums for information and ideas, and that the following basic policies should guide their services.

1. Books and other library resources should be provided for the interest, information, and enlightenment of all people of the community the library serves. Materials should not be excluded because of the origin, background, or views of those contributing to their creation.
2. Libraries should provide materials and information presenting all points of view on current and historical issues. Materials should not be proscribed or removed because of partisan or doctrinal disapproval.
3. Libraries should challenge censorship in the fulfillment of their responsibility to provide information and enlightenment.
4. Libraries should cooperate with all persons and groups concerned with resisting abridgment of free expression and free access to ideas.
5. A person's right to use a library should not be denied or abridged because of origin, age, background, or views.
6. Libraries which make exhibit spaces and meeting rooms available to the public they serve should make such facilities available on an equitable basis, regardless of the beliefs or affiliations of individuals or groups requesting their use.
7. All people, regardless of origin, age, background, or views, possess a right to privacy and confidentiality in their library use. Libraries should advocate for, educate about, and protect people's privacy, safeguarding all library use data, including personally identifiable information.

Adopted June 19, 1939, by the ALA Council; amended October 14, 1944; June 18, 1948; February 2, 1961; June 27, 1967; January 23, 1980; January 29, 2019.

Inclusion of "age" reaffirmed January 23, 1996.

## II. Interpretations of the Library Bill of Rights

Although the Articles of the *Library Bill of Rights* are unambiguous statements of basic principles that should govern the service of all libraries, questions do arise concerning application of these principles to specific library practices.

Following are those documents designated by the Intellectual Freedom Committee as Interpretations of the [\*Library Bill of Rights\*](#) and background statements detailing the philosophy and history of each. For convenience and easy reference, the documents are presented in alphabetical order. These documents are policies of the American Library Association, having been adopted by the [ALA Council](#).

**[Access to Digital Resources and Services](#)**: Digital resources and services allow libraries to significantly expand the scope of information available to users. Like all resources and services provided by the library, provision of access to digital resources and services should follow the principles outlined in the *Library Bill of Rights* to ensure equitable access regardless of content or platform. Amended 2019

**[Access to Library Resources and Services for Minors](#)**: Library policies and procedures that effectively deny minors equal and equitable access to all library resources available to other users violate the *Library Bill of Rights*. The American Library Association opposes all attempts to restrict access to library services, materials, and facilities based on the age of library users. Amended 2019

**[Access to Library Resources and Services Regardless of Sex, Gender Identity, Gender Expression, or Sexual Orientation](#)**: The American Library Association stringently and unequivocally maintains that libraries and librarians have an obligation to resist efforts that systematically exclude materials dealing with any subject matter, including sex, gender identity, or sexual orientation. Amended 2020

**[Access to Resources and Services in the School Library](#)**: The school library plays a unique role in promoting intellectual freedom. It serves as a point of voluntary access to information and ideas and as a learning laboratory for students as they acquire critical thinking and problem-solving skills needed in a pluralistic society. Although the educational level and program of the school necessarily shapes the resources and services of a school library, the principles of the Library Bill of Rights apply equally to all libraries, including school libraries. Amended 2014

**[Challenged Resources](#)**: ALA declares as a matter of firm principle that it is the responsibility of every library to have a clearly defined written policy for collection development that includes a procedure for review of challenged resources. Amended 2019

**Diverse Collections:** Collection development should reflect the philosophy inherent in Article I of the *Library Bill of Rights*: “Books and other library resources should be provided for the interest, information, and enlightenment of all people of the community the library serves. Materials should not be excluded because of the origin, background, or views of those contributing to their creation.” A diverse collection should contain content by and about a wide array of people and cultures to authentically reflect a variety of ideas, information, stories, and experiences. Amended 2019

**Economic Barriers to Information Access:** All resources provided directly or indirectly by the library, regardless of format or method of delivery, should be readily and equitably accessible to all library users. Imposing any financial barrier may disadvantage users, and libraries of all types—public, school, and academic—should consider eliminating barriers that limit access to library resources and other services. Amended 2019

**Education and Information Literacy:** Libraries and library workers foster education and lifelong learning by promoting free expression and facilitating the exchange of ideas among users. Libraries use resources, programming, and services to strengthen access to information and thus build a foundation of intellectual freedom. In their roles as educators, library workers create an environment that nurtures intellectual freedom in all library resources and services. Amended 2019

**Equity, Diversity, Inclusion:** Libraries are essential to democracy and self-government, to personal development and social progress, and to every individual’s inalienable right to life, liberty, and the pursuit of happiness. To that end, libraries and library workers should embrace equity, diversity, and inclusion in everything that they do. Adopted 2017

**Evaluating Library Collections:** Libraries continually develop their collections by adding and removing resources to maintain collections of current interest and usefulness to their communities. Libraries should adopt collection development and maintenance policies that include criteria for evaluating materials. Amended 2019

**Expurgation of Library Materials:** Expurgating library materials is a violation of the Library Bill of Rights. Expurgation as defined by this interpretation includes any deletion, excision, alteration, editing, or obliteration of any part(s) of books or other library resources by the library, its agent, or its parent institution (if any). Amended 2014

**Internet Filtering:** The negative effects of content filters on Internet access in public libraries and schools are demonstrable and documented. Consequently, consistent with previous resolutions, the American Library Association cannot recommend filtering. However the ALA recognizes that local libraries and schools are governed by local decision makers and local considerations and often must rely on federal or state funding for computers and internet access. Because adults and, to a lesser degree minors, have First Amendment rights, libraries and schools that choose to use content filters should implement policies and procedures that mitigate the negative effects of filtering to the greatest extent possible. The process should encourage and allow users to ask for filtered

websites and content to be unblocked, with minimal delay and due respect for user privacy. Adopted 2015

**Intellectual Freedom Principles for Academic Libraries:** A strong intellectual freedom perspective is critical to the development of academic library collections and services that dispassionately meet the education and research needs of a college or university community. The purpose of this statement is to outline how and where intellectual freedom principles fit into an academic library setting, thereby raising consciousness of the intellectual freedom context within which academic librarians work. Amended 2014

**Labeling Systems:** Prejudicial labeling systems assume that the libraries have the institutional wisdom to determine what is appropriate or inappropriate for its users to access. They presuppose that individuals must be directed in making up their minds about the ideas they examine. The American Library Association opposes the use of prejudicial labeling systems and affirms the rights of individuals to form their own opinions about resources they choose to read, view, listen to, or otherwise access. Adopted 2015

**Library-Initiated Programs and Displays as a Resource:** Library-initiated programs and displays utilize library worker expertise for community interests, collections, services, facilities, and providing access to information and information resources. They introduce users and potential users to library resources and the library's role as a facilitator of information access. Concerns, questions, or complaints about library-initiated programs and displays are handled according to the same written policy and procedures that govern reconsiderations of other library resources. These policies should apply equally to all people, including, but not limited to, library users, staff, and members of the governing body. Amended 2019

**Meeting Rooms:** Many libraries provide meeting rooms and other spaces designated for use by the public for meetings and other events as a service to their communities. Article VI of the Library Bill of Rights states, "Libraries which make ... meeting rooms available to the public they serve should make such facilities available on an equitable basis, regardless of the beliefs or affiliations of individuals or groups requesting their use." Amended 2019

**Minors and Online Activity:** The online environment offers opportunities for accessing, creating, and sharing information. The rights of minors to retrieve, create, and interact with information posted on the Internet in schools and libraries are extensions of their First Amendment rights. Amended 2019

**Politics in American Libraries:** The Library Bill of Rights specifically states that "all people" and "all points of view" should be included in library materials and information. There are no limiting qualifiers for viewpoint, origin, or politics. Adopted 2017

**Prisoners' Right to Read:** ALA asserts a compelling public interest in the preservation of intellectual freedom for individuals of any age held in jails, prisons, detention



facilities, juvenile facilities, immigration facilities, prison work camps, and segregated units within any facility, whether public or private. Amended 2019

**Privacy:** All people, regardless of origin, age, background, or views, possess a right to privacy and confidentiality in their library use. The American Library Association affirms that rights of privacy are necessary for intellectual freedom and are fundamental to the ethical practice of librarianship. Amended 2019

**Rating Systems:** Rating systems are tools or labels devised by individuals or organizations to advise people regarding suitability or content of materials. Rating systems appearing in library catalogs or discovery systems present distinct challenges to intellectual freedom principles. The American Library Association affirms the rights of individuals to form their own opinions about resources they choose to read or view. Amended 2019

**Religion in American Libraries:** The First Amendment guarantees the right of individuals to believe and practice their religion or practice no religion at all and prohibits government from establishing or endorsing a religion or religions. Thus the freedom of, for and from religion, are similarly guaranteed. Adopted 2016

**Restricted Access to Library Materials:** Libraries are a traditional forum for the open exchange of information. Attempts to restrict access to library materials violate the basic tenets of the Library Bill of Rights. Amended 2014

**Services to People with Disabilities:** Libraries should be fully inclusive of all members of their community and strive to break down barriers to access. The library can play a transformational role in helping facilitate more complete participation in society by providing fully accessible resources and services. Amended 2018

**Universal Right to Free Expression:** Freedom of expression is an inalienable human right and the foundation for self-government. Freedom of expression encompasses the freedoms of speech, press, religion, assembly, and association, and the corollary right to receive information. Amended 2014

**User-Generated Content in Library Discovery Systems:** Libraries offer a variety of discovery systems to provide access to the resources in their collections. Such systems can include online public access catalogs (OPAC), library discovery products, institutional repositories, and archival systems. With the widespread use of library technology that incorporates social media components, intelligent objects, and knowledge-sharing tools comes the ability of libraries to provide greater opportunities for patron engagement in those discovery systems through user-generated content. These features may include the ability of users to contribute commentary such as reviews, simple point-and-click rating systems (e.g. one star to five stars), or to engage in extensive discussions or other social interactions. This kind of content could transform authoritative files, alter information architecture, and change the flow of information within the library discovery system. Amended 2019



**User-Initiated Exhibits, Displays, and Bulletin Boards:** Libraries may offer spaces for exhibits, displays, and bulletin boards in physical or digital formats as a benefit for their communities. The use of these spaces should conform to the American Library Association's *Library Bill of Rights*. Amended 2019

**Visual and Performing Arts in Libraries:** Visual images and performances in the library should not be restricted based on content. Librarians and library staff should be proactive in seeking out a wide variety of representational and abstract artwork and performance art, with limitations or parameters set only with respect to space, installation, fiscal, and technical constraints. Adopted 2018

### **III. Freedom to Read**

The freedom to read is guaranteed by the Constitution. Those with faith in free people will stand firm on these constitutional guarantees of essential rights and will exercise the responsibilities that accompany these rights.

We therefore affirm these propositions:

- 1. It is in the public interest for publishers and librarians to make available the widest diversity of views and expressions, including those that are unorthodox, unpopular, or considered dangerous by the majority.*
- 2. Publishers, librarians, and booksellers do not need to endorse every idea or presentation they make available. It would conflict with the public interest for them to establish their own political, moral, or aesthetic views as a standard for determining what should be published or circulated.*
- 3. It is contrary to the public interest for publishers or librarians to bar access to writings on the basis of the personal history or political affiliations of the author.*
- 4. There is no place in our society for efforts to coerce the taste of others, to confine adults to the reading matter deemed suitable for adolescents, or to inhibit the efforts of writers to achieve artistic expression.*
- 5. It is not in the public interest to force a reader to accept the prejudgment of a label characterizing any expression or its author as subversive or dangerous.*
- 6. It is the responsibility of publishers and librarians, as guardians of the people's freedom to read, to contest encroachments upon that freedom by individuals or groups seeking to impose their own standards or tastes upon the community at large; and by the government whenever it seeks to reduce or deny public access to public information.*
- 7. It is the responsibility of publishers and librarians to give full meaning to the freedom to read by providing books that enrich the quality and diversity of*

*thought and expression. By the exercise of this affirmative responsibility, they can demonstrate that the answer to a "bad" book is a good one, the answer to a "bad" idea is a good one.*

We state these propositions neither lightly nor as easy generalizations. We here stake out a lofty claim for the value of the written word. We do so because we believe that it is possessed of enormous variety and usefulness, worthy of cherishing and keeping free. We realize that the application of these propositions may mean the dissemination of ideas and manners of expression that are repugnant to many persons. We do not state these propositions in the comfortable belief that what people read is unimportant. We believe rather that what people read is deeply important; that ideas can be dangerous; but that the suppression of ideas is fatal to a democratic society. Freedom itself is a dangerous way of life, but it is ours.

Adopted June 25, 1953, by the ALA Council and the AAP Freedom to Read Committee; amended January 28, 1972; January 16, 1991; July 12, 2000; June 30, 2004.

*Excerpted from a Joint Statement by the American Library Association and the Association of American Publishers*

#### **IV. The Freedom to View**

The **FREEDOM TO VIEW**, along with the freedom to speak, to hear, and to read, is protected by the First Amendment to the Constitution of the United States. In a free society, there is no place for censorship of any medium of expression. Therefore, these principles are affirmed:

1. To provide the broadest access to film, video, and other audiovisual materials because they are a means for the communication of ideas. Liberty of circulation is essential to insure the constitutional guarantee of freedom of expression.
2. To protect the confidentiality of all individuals and institutions using film, video, and other audiovisual materials.
3. To provide film, video, and other audiovisual materials which represent a diversity of views and expression. Selection of a work does not constitute or imply agreement with or approval of the content.
4. To provide a diversity of viewpoints without the constraint of labeling or prejudging film, video, or other audiovisual materials on the basis of the moral, religious, or political beliefs of the producer or filmmaker or on the basis of controversial content.
5. To contest vigorously, by all lawful means, every encroachment upon the public's freedom to view.

This statement was originally drafted by the Freedom to View Committee of the American Film and Video Association (formerly the Educational Film Library Association) and was adopted by the AFVA Board of Directors in February 1979. This

statement was updated and approved by the AFVA Board of Directors in 1989.  
**Endorsed January 10, 1990, by the ALA Council**

**V. Request for Reconsideration of Library Materials --Request for Removal**

REQUEST INITIATED BY:

Name:

Address:

City:

Zip Code:

Phone:

AUTHOR:

TITLE:

FORMAT:

PUBLISHER:

PUBLICATION DATE:

Is this request made on behalf of:

☐ Yourself

☐ Organization (Name of Organization)

Have you read/viewed/listened to this material in its entirety?

☐ Yes

☐ No

Have you read reviews of this material by critics or specialists?

☐ Yes

☐ No

What is your objection to the material?  
(Please be specific)

Please state the reason for your request:

Have you read the Library Bill of Rights and The Ocean City Public Library Collection Development Policy?

☐ Yes

☐ No

Signature of Requester

\_\_\_\_\_

Date \_\_\_\_\_

Received by Staff Member

\_\_\_\_\_



## OCEAN CITY FREE PUBLIC LIBRARY 3D PRINTER POLICY AND PROCEDURE

### **PURPOSE**

The Library desires to offer community access to new and emerging technologies such as 3D printers to inspire a new interest in design and help the community to bring their creations to life. This policy establishes how and under what circumstances the public may use the Library's 3D printers.

### **POLICY**

The Library's 3D printers are available to the public to make three-dimensional objects in plastic using a design that is uploaded from a digital computer file.

- I. The Library's 3D printers may be used only for lawful purposes. The public will not be permitted to use the Library's 3D printers to create material that is:
  - a. Prohibited by local, state or federal law.
  - b. Unsafe, harmful, dangerous or poses an immediate threat to the well-being of others. (Such use may violate the terms of use of the manufacturer.)
  - c. Obscene or otherwise inappropriate for the Library environment.
  - d. In violation of another's intellectual property rights. For example, the printers will not be used to reproduce material that is subject to copyright, patent or trademark protection. Patrons are responsible for any violations of copyright, patent or trademark infringement.
- II. The Library reserves the right to refuse any 3D print request.
- III. Cost: 3D printing at the Library is currently \$1 per hour, academic project \$0.50. To be paid upon print completion.
- IV. Items printed from Library 3D printers that are not picked up within 7 days will become property of the Library. Items must be picked up by the individual who printed them.
- V. Only designated Library staff will have hands-on access to the 3D printer.

### **PROCEDURES**

The procedure for printing from the Library's 3D printers is as follows:

- I. Design creation:
  - a. Designs must be no bigger than 9.9 x 7.8 x 5.9 in.

- b. Any 3D drafting software, such as Tinkercad, 123D Catch, and Sculptris, may be used to create a design as long as the file can be saved in .stl file format.
- c. Digital designs also are available from various file-sharing databases such as Thingiverse.com.

II. Submitting a design for printing:

- a. Persons wanting to use the 3D printer shall email their file or website link to the Young Adult Librarian at [sara@oceancitylibrary.org](mailto:sara@oceancitylibrary.org). Files will be deleted after the projects are printed.
- b. If there is high demand, the Library will schedule only one print per day per person or entity.
- c. The files will be readied for printing in Makerbot or other authorized software. The Library will view all files in Makerbot or other authorized software before printing.
- d. Wait/pickup time: Items may be picked up at the Reference Desk. It is sometimes difficult to estimate exact print times. Library staff will make an educated guess about the length of a job upon request.

III. Please note that procedures governing the use of the Library's 3D printers are subject to change.



## **Ocean City Free Public Library Chromebook Lending Guidelines**

### **Eligible Borrowers**

Eligible patrons may borrow a Chromebook laptop from the Library. In order to be eligible you must:

1. Have a valid Ocean City Free Public Library card.
2. Be 18 years old or older with a current photo ID that verifies the address we have on record.
3. Be in good standing with the library; no fines, no overdue items.

### **Check-out**

You must check-out the Chromebook at the Reference Desk on the second floor of the Library. Chromebook's are on loan for 1 week at a time.

Each time you borrow a Chromebook, you will need to review the contents of the Chromebook case with a library staff member. We will ask for your library card and a valid, current photo ID that verifies the address we have on record. Before checking out the Chromebook, our staff will go over each item in the bag with you, verifying that each item is present and in good condition. By checking out the Chromebook, you accept responsibility for each item's presence and condition upon return.

### **Returns**

You must return the Chromebook to the Reference Desk on the second floor of the Library. Chromebooks cannot be returned to book drops. Our staff will make sure each item listed in the case is present and in good condition before checking in the Chromebook. Please wait until we sign off before you leave, otherwise you may unknowingly incur damage, lost, and/or late fees. Patrons may not download or delete any applications, accounts, or content on to the Chromebooks.

The library is not responsible for any costs incurred while borrowers use the equipment and they should be returned in the condition that they are received. The library may not clear stored data from the Chromebook after it is returned.

and is not responsible for personal information left on the device. The library reserves the right to deny the use of library Chromebooks to any borrower who repeatedly loses equipment or returns equipment late.

### **Fees**

By borrowing a Chromebook, you agree to be responsible for certain costs if necessary.

Before you borrow and sign for a Chromebook, we will go over each item in the bag with you to ensure contents are present and in good condition. Upon returning the Chromebook, we will perform the same checklist indicating whether or not each item is present and unharmed. If any item is not returned, the borrower will be responsible for reimbursing the library the cost of the item.

Due to the value of the Chromebooks and their popularity, the overdue charge has been set at \$5/day.

### **Replacement Costs**

Chromebook \$305.00

Case \$10.00

Charging Cable \$10.00

This policy is subject to immediate change should the Ocean City Free Public Library see fit.



### ***Community Book Club Policy***

The Ocean City Free Public Library supports community book groups and encourages educational advancement within the community. In an effort to assist our local community book groups, the Library will attempt to provide book groups with multiple copies of their selected books.

The Library requests that Book Clubs provide us with accurate contact information for the leaders of the club. The Library also requests that the Book Club give at least **4 weeks'** notice for additional titles and changes in title. The selected book titles should be current, preferably with a publishing date older than 3 months and must be currently in print. If the book selections do not meet these criteria and if the book is older than 2 years, the library may not be able to acquire the materials

The Library will make every attempt to acquire and place on hold up to **6** copies of the selected book group titles. However, if a high demand title is selected the Library will not be able to give the Book Club preference.

Each Book Club will be issued a library card. The card will be used to reserve the selected books; however, the individuals in the book group must check the books out on their own library card. Book Club members **may** check out more than one copy of the selected title, but the patron who checks out the books will be held responsible for the materials.

Revised 10/6/17

**Computer Center Usage Policy**  
**Adopted by the Board of Trustees 2017**

The Ocean City Free Public Library prohibits the following:

- Food, beverage, and cell phone usage in the Computer Center.
- Sending, receiving or displaying obscene or pornographic text or graphics inappropriate for a public and open environment.
- Engaging in any activity that facilitates sending, receiving or displaying inappropriate materials to a minor.
- Activities that disrupt the library or its network.
- Loading or downloading software from the Internet or using personal software programs on the library's computers.
- Making any attempt to modify, gain access to files, passwords or data belonging to others, seeking unauthorized access to the library's or any other computer system or damaging or altering software components of any network or database.

Your available time will be limited to a 30 minute session. You will be automatically logged off at the end of your session. Your session may be extended an additional 30 minutes if another patron is not waiting to use a computer.

Printing fees are .15 cents per page.

**Computers are available:**

Monday thru Friday --- 9:00am-8:30pm

Saturday --- 9:00am-4:30pm

Sunday --- 1:00pm-4:30pm

The Library adheres to the standards of the Children's Internet protection Act and provides filtered access on all computers and the wireless network. The filter helps protect from phishing scams, botnets and malware as well as block pornography and inappropriate content. The Library can't guarantee the filter's effectiveness. It is possible that users may access information that they find inappropriate.

I agree to use the Internet at the Ocean City Public Library with the understanding that I am responsible for appropriate use of the Internet and the computer itself. I realize that I am responsible for any damage that may occur while I am using the equipment specified for Internet use. I, hereby, hold harmless this Public Library (including the Library Board of Trustees, employees, agents, or subcontractors) for the content of the material that is retrieved through the Internet, or for any actions that may occur as a result of such actions."

## Public Internet Access Policy

Public access to the Internet is available to all Ocean City Free Public Library cardholders on computers in the Computer Center located on the second floor of the Library as well as through the library's wireless network. The Library is making the Internet available to the public as an informational, educational, recreational, and cultural resource in support of our role as this community's information and learning center.

As part of our mission and the professional principles of librarianship, this Internet Use Policy affirms the protection of First Amendment rights, intellectual freedom, equity of access, confidentiality of information about users and their use of all library resources, including electronic and individual, responsibility.

The Library does not endorse the viewpoints or vouch for the accuracy or authenticity of information found on the Internet. It is left to each user to determine what information is appropriate. Some or all of the resources on the internet may be unavailable at any time. Although many sources are free, the Library does not provide fees for web sites or services that charge a fee. Users must access these pay services using their own resources and at their own risk.

### **FILTERING SOFTWARE**

Since the Internet is an unregulated medium, it enables access to some material that may be offensive, disturbing, and or illegal, as well as materials that are personally, professionally, and culturally enriching to individuals of all ages. The Library adheres to the standards of the Children's Internet protection Act and provides filtered access on all computers and the wireless network. The filter helps protect from phishing scams, botnets and malware as well as block pornography and inappropriate content. The Library can't guarantee the filter's effectiveness and it is possible that users may access information that they find inappropriate.

If a user feels that an appropriate site has been blocked they can report this to the staff member on duty in the computer center who will review the site and make a judgment on providing access to the site.

Library staff will make every effort to guide users to sources on the Internet. The Library cannot be held liable for offensive sites that may be found on the Internet. Due to the sheer wealth of information on the Internet, librarians are not able to evaluate sites according to principles applied to collection development. Library personnel do not monitor or supervise Internet access except for the length of time of use and to ensure system uptime and availability. Users are encouraged to evaluate the validity of information accessed via the Internet. The Library assumes no responsibility for any damages, direct or indirect, arising from connections to the Internet. Users are cautioned that, because security in an electronic environment such as the Internet cannot be guaranteed, all transaction files, and communications are vulnerable to unauthorized access and use and, therefore, should be considered public. Since, the Library computers for Internet access are located in public areas which must be shared by Library users of all ages, backgrounds, and sensibilities, individuals are advised to consider this when accessing potentially controversial information and images. **The Library reserves the right to end an Internet session at any time if it is creating a disturbance. Any user who is found to be causing a disturbance will be reminded of the library's policy and told that they will lose their Internet access privilege the next time this occurs.**

**The Ocean City Free Public Library prohibits the following:**

**Sending, receiving or displaying obscene or pornographic text or graphics inappropriate for a public and open environment.**

- Engaging in any activity that facilitates sending, receiving or displaying inappropriate materials to a minor.
- Activities that disrupt the library or its network.
- Loading or downloading software from the Internet or using personal software programs on the library's computers.
- Making any attempt to modify, gain access to files, passwords or data belonging to others, seeking unauthorized access to the library's or any other computer system or damaging or altering software components of any network or database.

The library has the right to suspend or terminate a user's access to the Internet as a result of any such disturbance. Punishment will be determined by the following procedures:

Any user who is found to be causing any above disturbance will be reminded of the library's policy and told that they will lose their privilege the next time this occurs.

### **COMPLIANCE WITH LIBRARY POLICY AND GUIDELINES**

Violation of the policies and regulations that govern the use of the library's Internet resources may result in suspension or loss of privilege to use these resources. Illegal activity involving the Library's Internet resources will be subject to prosecution by the appropriate authorities.

**WARNING:** Software and information downloaded from any sources including the Internet may contain computer viruses or other malicious software. The Library has installed a virus checker on its computers; however, this will not completely protect users from getting viruses and other malicious software. Patrons are advised to have virus-checking software on their computers.

The Ocean City Free Public Library is not responsible for damage to a patron's flash drive or computer, or for any loss of data, damage, or liability that may occur from use of the Library's computers.

### **USER RESPONSIBILITIES**

All users of the Internet are expected to use this Library resource in a responsible and courteous manner, and to follow all Internet-related rules, regulations, and procedures established for its use, including, but not limited to, those of the Library. Responsible, courteous use of the Internet includes:

- Recognizing that the Internet, like all of the Library's information sources, must be shared and used in a manner which respects the rights of others and refrains from activity that prevents others from using it.
- Using the Library's Internet resources for educational, informational, and recreational purposes only.
- Refraining from using the Library's Internet resources to conduct a business or commercial enterprise, or from engaging in commercial activity such as the distribution of advertising.
- Not engaging in illegal or unethical use of the Internet.
- Respecting intellectual property rights by making only authorized copies of copyrighted, licensed, or otherwise-controlled software or data residing on the Internet.

- Respecting the privacy of others by not misrepresenting oneself as another user; by not attempting to modify or gain access to files, passwords, or data belonging to others; and by not seeking disallowed access to any computer system via the Internet.
- Refraining from damaging or altering the setup of the equipment used to access the Internet at the Library.
- Refraining from altering or damaging software or data residing on the Internet.
- Refraining from the deliberate propagation of computer worms, viruses, spyware and any other form of malicious software.
- Refraining from the transmission of threatening, harassing, or abusive language and images.

#### CHILD SAFETY ON THE INTERNET

Responsibility for, and any restrictions of, a child's use of the Internet rests solely with his or her parents or legal guardians. Parents or guardians, NOT the Library or its staff, are responsible for the Internet information selected and/or accessed by their children. Parental supervision of children searching the Internet is encouraged.

To assist parents, the Library has available in print form the pamphlet, "Child Safety on the Information Highway", published by the National Center for Missing and Exploited Children. The pamphlet includes, "Guidelines for Parents", and "My Rules for Online Safety". Parents are encouraged to review this information with their children. Librarians will make a copy of that pamphlet available to parents, children, and all others upon request (printed from the websites located at [safekids.com](http://safekids.com) & [safeteens.com](http://safeteens.com)).

Approved by Library Board of Trustees 02/21/2006

Revised and Approved By Library Board of Trustees 06/10/2013



## **iPad Loan Policy** **Ocean City Free Public Library**

### **Availability:**

There are currently five iPads available for check out by Ocean City Free Public Library card holders.

### **Eligibility:**

- The borrower must have a current Ocean City Free Public Library card with no outstanding fines.
- The borrower must be 10 years of age or older. If under 18, the borrower must have an iPad agreement with parent/guardian signature on file in the library.
- The borrower must have read and agreed to the iPad Lending Policy in its entirety.
- Only one iPad per person can be checked out at a time. Under no circumstances will a user be allowed to check out an iPad for another person.

### **Circulation:**

1. The iPads can be checked out at the Reference Desk. The iPads are loaned on a first-come, first-serve basis.
2. The loan period is two hours; in-library use only. Leaving the library building with an iPad will be considered theft of library property and will be reported as such to the proper legal authorities.
3. The iPad must be checked back in at a minimum of ½ hour before the library closes.
4. The iPad cannot be left unattended at any time. If one is found it will be returned to the Reference Desk.
5. Audio or video files must be played with a pair of headphones.
6. The iPad must be returned in the same condition as when it was borrowed. Users may not add or remove apps, download any programs, or change the configuration of the iPad in any way.
7. When the two-hour loan period has elapsed, the iPad must be returned to the Reference desk.
8. iPads can be renewed if no one is waiting.
9. The iPad must be returned with the power on so that a staff member can check all of the components.

10. The iPad user is expected to abide by the iPad Loan Policy, the Internet Access Policy and the Wireless Internet Access Point Policy of the Ocean City Free Public Library.
11. Library wireless connections are not secure, and appropriate caution must be taken with personal information.
12. Access to iPads may be revoked at any time, for any reason by the Library Administration.

### **Fines and Damages:**

- If the borrower does not return the iPad by the time specified, fines will be assessed in the amount of \$2.00 every 2 hours.
- The library will not be held responsible for any damage or loss of data while using a library iPad.
- Borrowers are required to report any problems experienced with the iPad during their borrowing period. The working condition of the iPad will be assessed before checkout and upon its return. Do not attempt to troubleshoot problems with iPad.
- Borrowers are responsible for damage to an iPad plus a processing fee of \$10.
- If the borrower modifies the iPad operating system (i.e. jailbreaks the iPad) it voids the warranty and he/she will be charged the replacement cost of the iPad.
- The replacement cost for a lost or stolen iPad is \$500.
- A charge of \$50.00 will be assessed for each lost power cord and adapter; \$20 for a lost or broken case.

### **Disclaimer:**

- The library is not responsible for any files left on the device or for loss or damage to files.
- The library is not responsible for unauthorized access to personal accounts that the user fails to properly sign-out of, including but not limited to email, Twitter, Facebook, Google Drive and Dropbox.
- The library is not responsible for any issues or damages that the iPad may cause to any other equipment to which the iPad is connected.

**Ocean City Free Public Library Kindle Lending Guidelines**  
**Adopted by the Board of Trustees 2015**

**Eligible Borrowers**

Eligible patrons may borrow a preloaded Kindle e-Reader from the Library. In order to be eligible you must:

1. Have a valid Ocean City Free Public Library card.
2. Be 18 years old or older with a current photo ID that verifies the address we have on record.
3. Be in good standing with the library; no fines, no overdue items.

**Check-out**

You must check-out the Kindle at the Reference Desk on the second floor of the Library. Kindles are on loan for 2 weeks at a time. Renewals are not permitted, but you may reserve the next available device upon returning one that was borrowed.

Each time you borrow a device, you will need to fill out a Lending Form. We will ask for your library card and a valid, current photo ID that verifies the address we have on record. Before checking out the device, our staff will go over each item in the e-reader bag with you, verifying that each item is present and in good condition. By signing this form, you accept responsibility for each item's presence and condition upon return. Each time you check out a device and fill out its associated lending form, we will make one copy for you to take, leaving the original in the Library.

**Returns**

You must return the Kindle to the Reference Desk on the second floor of the Library. Devices cannot be returned to book drops. Our staff will make sure each item listed in the Lending Form is present and in good condition before signing off that they have been received. Please wait until we sign off before you leave, otherwise you may unknowingly incur damage, lost, and/or late fees. Patrons may not download any material on to the devices and they should be returned in the condition that they are received.

**Fees**

By borrowing a device, you agree to be responsible for certain costs if necessary.

Before you borrow and sign for a device, we will go over each item in the bag and check off its contents with you agreeing they are present and in good condition. Upon returning the device, we will perform the same checklist indicating whether or not each item is present and unharmed. The Lending Form includes the exact amount paid by the library for each item in the e-reader bag. If any item does not receive a check mark from our staff upon return, you will be responsible for reimbursing the library the cost of the item.

Due to the value of the e-readers and their popularity, the overdue charge has been set at \$5/day.

**Replacement Costs**

Kindle \$100.00 Case \$10.00 USB Cable \$10.00

**Holds**



You may reserve a Kindle with our Reference Staff either in person(at the Reference Desk located on the second floor of the Library) or by phone(Reference Desk Ext. 5231). As soon as a device is available, we will call you and you will have 2 days from that date to check it out. Failure to pick up a device in a timely manner will result in your hold's removal and it will be given to the next person in line. If you choose to reserve an e-reader again you will be moved to the bottom of the holds list. There is no limit to how many separate times you can place a hold on an e-reader; however, you cannot request a device while you already have one checked out. Should you return a device to the library and there is no one on the waiting list, you may borrow it again provided that you complete a new lending form.

This policy is subject to immediate change should the Ocean City Free Public Library see fit.

## **OCEAN CITY FREE PUBLIC LIBRARY MEETING ROOM POLICY AND RULES**

1. The Ocean City Free Public Library provides Meeting Rooms for Library sponsored or co-sponsored programs and conferences which meet the Library's civic, informational, educational and cultural services goals. When not in use for Library activities, the Meeting Rooms may be made available to local community organizations under the following guidelines approved by the Library Board of Trustees. The Library Board neither approves nor disapproves of content, topics, subject matter, points of view of individuals or groups using the Meeting Room.
2. The Library has the following Meeting Rooms: one (1) Chris Maloney Lecture Hall (Room 110) holding approximately 105 people, one (1) Headley Room (Room 111) holding approximately 59 people. The Lecture Hall can be expanded to hold approximately 154 people.
3. Meeting Rooms are available to groups whose headquarters are in or who provide services to the residents of Ocean City.
4. Approval may be granted for a maximum of six (6) meetings that may be held over a six (6) month period. The Meeting Rooms are not intended as a regular meeting place for any group. Meeting Room space will be available on a first come, first served basis.
5. Meetings cannot be scheduled more than six (6) months in advance.
6. Requests for the use of the Meeting Room must be made, in writing, on the Meeting Room Form provided by the Library, and submitted at least two (2) weeks before the meeting is held. Arrangements for Meeting Room use can be made with Programming Librarian. Notification of approval will be made, in writing or by phone, to the person completing the application. Meeting dates cannot be changed without the approval of the Library and must be made at least one week prior to a scheduled event, as provided in paragraph 7, below.
7. Applications will be considered in order of receipt, with the understanding that Library sponsored or co-sponsored programs have priority over non-Library programs. The Ocean City Free Public Library reserves the right to cancel advance registrations by notifying the individual applying for the use of the Meeting Room thirty (30) days in advance of the scheduled meeting, or upon shorter notice in the event of unforeseen circumstances such as inclement weather, public emergencies, unforeseen need to use the room for the benefit of the general public.
8. Aside from Library sponsored events, organizations or individuals shall not be permitted to charge an admission fee, solicit donations, or sell any product, service or item at any meeting or program held in the Library.

9. The Meeting Rooms may not be used for religious services or political campaigns purposes or for fundraising, party caucuses or meetings closed to the public.

10. All meetings, regardless of the organization or purpose of the meeting, must be open to the public and must be held during regular Library hours, unless prior approval is given by the Library Director. Meetings must be completed at least thirty (30) minutes prior to the Library's closing time in order to allow sufficient time to clean up the meeting space and restore it to its condition prior to the meeting, all of which shall be the responsibility of the applicant.

11. The Ocean City Free Public Library may not be used as the official address or headquarters for an organization.

12. The use of tobacco and/or marijuana products, vaping, and the use of alcoholic beverages is prohibited.

13. Burning of any materials including, but not limited to, incense and candles, is prohibited.

14. Only library employees are permitted to operate library equipment. Library employees will be available to set up for the meeting and operate library equipment as needed.

15. The City of Ocean City, the Board of Trustees and Staff of the Ocean City Free Public Library are not responsible for accidents, injury or loss of property while using the Meeting Room and the applicant(s) shall indemnify and hold the Library and the City of Ocean City harmless from and against any such claims and have the Library and the City named as additional insureds as provided in the Meeting Room Application Form. The Library can waive insurance requirements for non-profit entities or for social groups such as bridge clubs, book clubs, etc. that are not part of an organization.

16. An authorized representative(s) of the applicant shall sign each application and shall:

- Be responsible for the care and use of Library property.
- Be in attendance at all times during occupancy of the building.
- Insure that the premises are vacated promptly and at the time specified on the application.
- Be responsible for leaving the facility in the same condition as prior to its use.
- Assume liability for payment of any fees due to the Library.
- Be responsible for all damage to Library property which results from the use of the facilities. Damage to Library property will be charged to the sponsoring individual.

Ensuring compliance with all requirements for use of the meeting room including but not limited to, providing required insurance coverage at least ten (10) days prior to the date that the Meeting Room is scheduled to be used.

17. Where the Meeting Room is used by minors, the application must be completed by an adult who must be present and take responsibility for the proper conduct of the meeting, for any fees incurred and any damage which might result, with the applicant agreeing to indemnify and hold the Library and the City of Ocean City harmless from and against any such claims and provide insurance as stated in paragraph 15, above. The applicant, and not the Library, will be responsible for determining how many adults are required for supervision.

18. The Board of Trustees and the Library Director reserve the right to deny permission to use the Meeting Rooms to, or to terminate any meeting in progress of, any group that is disorderly, violates regulations, or does not meet the Library's service goals.

19. Non-refundable Meeting Room Use Fees are in effect and are payable at the time the application is made to use the Meeting Room. The fees are listed on the Meeting Room Use Application. Meeting room fees will be refunded for any meetings cancelled by the Library.

**NONPROFIT ORGANIZATIONS MUST SUBMIT PROOF OF NONPROFIT STATUS WITH APPLICATION.**

Approved by Library Board of Trustees 12/14/09   Updated 03/08/12   Approved Updates 06/14/21

## **Ocean City Free Public Library Mobile Hotspot Lending Guidelines**

### **Eligible Borrowers**

Eligible patrons may borrow one T-Mobile Mobile Wi-Fi Hotspot from the Library. In order to be eligible patrons must:

1. Have a valid Ocean City Free Public Library card.
2. Be 18 years old or older.
3. Be in good standing with the library; no fines, no overdue items.

### **Check-out**

The Hotspots are on loan for one week. Renewals are not permitted. However, upon returning the device, a patron may check out another Hotspot if no other patrons are waiting.

Hotspots are checked out in bags that contain the hotspot, charging cable and instruction card. Staff members will verify that all items are in the bag before checkout. Patrons are encouraged to also verify the contents before leaving the library.

### **Returns**

Hotspots must be returned to a staff member at the Circulation Desk. Devices cannot be returned in book drops. Our staff will make sure each item listed above is present and in good condition before checking in the Hotspot.

Patrons may not download any material on to the devices.

### **Fees**

Due to the value of the Hotspots and their popularity, the overdue charge has been set at \$5/day.

### **Replacement Costs**

Hotspot \$75.00

USB Cable \$10.00

### **Holds**

Patrons may reserve a Hotspot with our Reference Staff either in person (at the Reference Desk located on the second floor of the Library) or by phone

(Reference Desk Ext. 5231). When a device is available, patrons will be notified and will have 2 days from that date to check it out. Failure to pick up a device in a timely manner will result in the hold being removed and it will be given to the next waiting patron. Patrons who fail to pick up the Hotspot before the hold expires, may place another hold. However, they will be placed at the end of the hold list.

There is no limit to how many separate times you can place a hold on a Hotspot; however, you cannot request a device while you already have one checked out. Should you return a device to the library and there is no one on the waiting list, you may borrow it again.

This policy is subject to immediate change should the Ocean City Free Public Library see fit.

## **Ocean City Free Public Library Museum Pass Lending Guidelines**

### **A ticket to your next adventure!**

#### **Check out free passes to:**

- Wetlands Institute
- National Constitution Center
- Battleship New Jersey
- Mütter Museum
- The Academy of Natural Sciences of Drexel University
- Mid-Atlantic Center for Arts and Humanities
- National Liberty Museum
- Wheaton Arts and Cultural Center
- Museum of the American Revolution
- Naval Air Station Wildwood Aviation Museum
- The Newark Museum of Art
- Eastern State Penitentiary

### **Eligible Borrowers**

Adult library patrons must have a valid Ocean City Free Public Library card. The patron must be in good standing with no fines or overdue items.

### **Check-out**

Museum Passes are on loan for one week and may not be renewed. Library patrons may borrow one Museum Pass at a time and only one pass per household. Patrons must check out the Museum Pass at the Reference Desk on the second floor of the Library.

### **Returns**

Patrons must return the Museum Pass to the Reference Desk on the second floor of the Library. Passes may not be returned to book drops. Please wait for staff to check in the item, otherwise you may unknowingly incur damage, loss, and/or late fees.

### **Fees**

By borrowing a Museum Pass, you agree to be responsible for certain costs if necessary.

Due to the value of the Museum Pass and their popularity, the overdue charge has been set at \$5 per day. After 10 days, the overdue charge will be the replacement cost of the museum pass.

### **Holds**

Museum Passes are available on a first-come, first-served basis. Museum Passes may not be placed on hold.

This policy is subject to immediate change should the Ocean City Free Public Library see fit.

Policy Adopted on August 14, 2017.

Policy Revisions Adopted on November 14, 2022.





## Playaway Launchpad Lending Policy

### Eligible Borrowers

Eligible patrons may borrow a Playaway Launchpad from the library. In order to be eligible you must:

1. Have a valid Ocean City Free Public Library card.
2. Be 18 years old or older with a current photo ID that verifies the address we have on record.
3. Be in good standing with the library; no fines, no overdue items.

### Checkout

Launchpads are on loan for 1 week at a time. They cannot be renewed, nor can holds be placed on them. They are not available for interlibrary loan. Borrowers may borrow only one Playaway Launchpad at a time. There is no fee.

Launchpads are circulated in a case, which contains the Launchpad tablet, adapter and cord. Launchpads are to be checked out at the main Circulation desk. Library staff will check to make sure all items are in the case before checking the item out.

### Return

**Playaway Launchpads must be returned to the circulation desk!** There will be a \$5.00 fee for returns to a book return box, in addition to the replacement cost for any damage incurred. Borrowers are responsible for the safekeeping, return of these items to the library in good working order, and assume liability for the equipment while it is in their care. Borrower is responsible for damaged and/or missing pieces of the lent items. Patron agrees to cover the cost of damage and/or replacement costs, as determined by the library. The library may not clear stored data from the Playaway Launchpad after it is returned and is not

responsible for personal information left on the device. There is a reset button on the screen that a child may press to clear any information on the tablet.

The library does its best to provide clean, secure, and fully functional equipment, but is not responsible for unforeseen hardware or software failure.

The Playaway Launchpad package is not considered returned until all items associated with it, including (but not limited to) AC adapter, USB cord, tablet, protective bumper, and carrying case, have been returned to the library in good condition. If any items are missing upon return, the library reserves the right to refuse acceptance of the equipment until all items are returned. Replacement costs are as follows:

Playaway Launchpad tablet with protective plastic bumper \$129.99

USB/AC power adapter \$10

USB cord \$10

Plastic carrying case \$10

This refusal does not waive any late fees.

There is a \$0.50 per day late fee per Playaway Launchpad. The library reserves the right to deny the use of Playaway Launchpads to any borrower who repeatedly loses Playaway Launchpads or returns equipment late.

Borrowers agree to abide by the library policy and procedures.

This policy is subject to immediate change should the Ocean City Free Public Library see fit.

**Ocean City Free Public Library Roku Lending Guidelines**  
**Adopted by the Board of Trustees 2018**

**Eligible Borrowers**

Eligible patrons may borrow a preloaded Roku streaming media device from the Library. In order to be eligible you must:

1. Have a valid Ocean City Free Public Library card.
2. Be 18 years old or older with a current photo ID that verifies the address we have on record.
3. Be in good standing with the library; no fines, no overdue items.

**Check-out**

You must check-out the streaming media player at the Reference Desk on the second floor of the Library. Roku's are on loan for 1 week at a time and 1 per household. Renewals are not permitted, but you may reserve the next available device upon returning one that was borrowed.

Each time you borrow a device, you will need to fill out a Lending Form. We will ask for your library card and a valid, current photo ID that verifies the address we have on record. Before checking out the device, our staff will go over each item in the streaming media player bag with you, verifying that each item is present and in good condition. By signing this form, you accept responsibility for each item's presence and condition upon return. Each time you check out a streaming media player and fill out its associated lending form, we will make one copy for you to take, leaving the original in the Library.

**Returns**

You must return the streaming media player to the Reference Desk on the second floor of the Library. Devices cannot be returned to book drops. Our staff will make sure each item listed in the Lending Form is present and in good condition before signing off that they have been received. Please wait until we sign off before you leave, otherwise you may unknowingly incur damage, lost, and/or late fees. Patrons may not download or delete any titles, accounts, or content on to the streaming media players. The library is not responsible for any

costs incurred while borrowers use the equipment and they should be returned in the condition that they are received. The library may not clear stored data from the streaming media player after it is returned and is not responsible for personal information left on the device. The library reserves the right to deny the use of library streaming media players to any borrower who repeatedly loses equipment or returns equipment late.

**Fees**

By borrowing a streaming media player, you agree to be responsible for certain costs if necessary.

Before you borrow and sign for a streaming media player, we will go over each item in the bag and check off its contents with you agreeing they are present and in good condition. Upon returning the device, we will perform the same checklist indicating whether or not each item is present and unharmed. The Lending Form includes the exact amount paid by the library for each item in the streaming media player bag. If any item does not receive a check mark from our staff upon return, you will be responsible for reimbursing the library the cost of the item.

Due to the value of the streaming media players and their popularity, the overdue charge has been set at \$5/day with a \$50 maximum fine. After 4 weeks, the patron will be charged the replacement cost of the entire media player bag (device, case, and cable)

**Replacement Costs**

Roku \$100.00 Case \$10.00 USB Cable \$10.00

**Holds**

You may reserve a streaming media player with our Reference Staff either in person (at the Reference Desk located on the second floor of the Library) or by phone (Reference Desk Ext. 5231). As soon as a device is available, we will call you and you will have 2 days from that date to check it out. Failure to pick up a device in a timely manner will result in your hold's removal and it will be given to the next person in line. If you choose to reserve a streaming media player again you will be moved to the bottom of the holds list. There is no limit to how many separate times you can place a hold on a streaming media player; however, you cannot request a device while you already have one checked out. Should you return a device to the library and there is no one on the waiting list, you may borrow it again provided that you complete a new lending form.

This policy is subject to immediate change should the Ocean City Free Public Library see fit.

## **Security Camera Policy**

### Purpose

The purpose of this policy is to establish guidelines for the placement and use of video security cameras, as well as the access and retrieval of recorded video images at the Ocean City Public Library.

**Policy Statement** The Ocean City Public Library enriches our community by providing unlimited opportunities for information, education, inspiration and imagination. To complete this mission, the Library must offer a welcoming, open atmosphere and provide a quiet, comfortable and safe environment where people can use library facilities and collections for intended purposes to the maximum extent possible. Security cameras are used where needed to provide peace of mind to library users and staff by discouraging violations of the Library's Rules of Conduct, to assist library staff in preventing the occurrence of any violations, and when necessary, to provide law enforcement assistance in prosecuting criminal activity.

### Procedures

- Cameras are installed at library locations on an as needed basis.
- Signs will be posted at Library entrances informing the public that security cameras are in use.
- Security cameras may be placed in both indoor and outdoor areas where security staff and designated Library staff can randomly monitor activity.
- Access to the archived footage in pursuit of documented incidents of criminal activity or violation of the Library's Rules of Conduct is restricted to designated staff: The Library Director, Assistant Library Director and Information Technology Department Head.
- Access is also allowed by police when pursuant to a subpoena, court order, or when otherwise required by law.
- Designated staff as described above may have access to real-time monitors. Images will be viewed on desktop monitors placed in secure areas to ensure private access.
- Security Cameras differ in their recording length, and will automatically record over themselves on an ongoing basis. Video records will not be maintained, provided no criminal activity or policy violation has occurred.
- In situations involving banned-and-barred patrons, stored still images may be shared with staff system-wide. Shared images may remain posted in restricted staff areas for the duration of the banning period. After the banning period ends, these images are archived in the Administrative Offices 5 years.
- Questions from the public may be directed to the Executive Director or Assistant Library Director

### Guidelines

- Digital video security cameras may be placed in both indoor and outdoor areas where security staff and designated Library staff can periodically monitor activity.
- Because security cameras are not constantly monitored, staff and public should take appropriate precautions for their safety and for the security of personal property. Neither the Ocean City Public Library nor the City of Ocean city is responsible for loss of property or personal injury.

- Cameras may be installed in public spaces where individuals lack a reasonable expectation of privacy. Examples include common areas of the library such as entrances, book stacks, public seating areas, hallways, stairways, delivery areas and parking lots.
- Cameras may be installed in areas that could assist Law Enforcement in documenting traffic accidents or other incidents unrelated to the Library that take place on the public streets and surrounding properties within camera view. Examples include cameras on the exterior of a library building that not only document activity on Library property but also the sidewalk, public streets, and surrounding properties.
- Cameras will not be installed in areas of the Library where individuals have a reasonable expectation of privacy, such as in restrooms.
- Cameras will not be installed for the purpose of monitoring staff performance.
- Images will typically be stored for an average period of 21 days. As new images are recorded, the oldest images will be automatically deleted. The length of time varies depending on the camera's memory and recording length.
- Staff and patron safety is the first priority in any threatening situation. The protection of library property is of secondary importance.
- A copy of this policy may be shared with members of the public upon request. The policy is also posted on the Ocean City Public Library's official website: [www.oceancitylibrary.org](http://www.oceancitylibrary.org)

## Social Media Policy

### Purpose

Social media provides a valuable and timely way for the Ocean City Free Public Library to disseminate information about and promote library news, events, programs, projects and services, resources, and community information. It also serves to inspire conversation and expand the Library's connection with the Ocean City community.

The Ocean City Free Public Library regards Social Media as equally important as any other venue for the dissemination of library information. The Library does not consider social media to be a traditional public forum for the general exchange of ideas and viewpoints, but a limited public forum for discussing Library programs, events and materials. The Library does not make its social media accounts available for general public discourse, but rather reserves and limits the topics that may be discussed on social media accounts.

The Ocean City Free Public Library does not endorse the advertisements promoted on any social media site. These advertisements are displayed by vendors and do not express the Ocean City Free Public Library's views or positions.

### Definition of social media

Social media is defined as any web application, site, or account created, maintained, and/or used by the Ocean City Free Public Library that supports the Ocean City Free Public Library social media purpose statement.

Social Media refers to community created content sites such as blogs, Facebook, Instagram, YouTube, social networks, Pinterest, Twitter and other content sharing sites. It includes:

- material created by the library and maintained by library staff
- material created by library staff on sites hosted and created by the library
- material created on other social media sites when acting as a library employee

Library social media offerings are intended to create a welcoming and inviting online space where library users will find useful and entertaining information. In some forums, users may be able to interact with library staff and other library users.

## Usage rules

The Ocean City Free Public Library welcomes the comments, posts, and messages of the community and recognizes and respects differences in opinion. However, this page is not a public forum and is monitored and managed by Ocean City Free Public Library staff. Comments, posts, and messages are allowed on the Library's social networking sites as long as they conform to the Library's social media policy. All comments, posts, and messages will be periodically reviewed and the Ocean City Free Public Library reserves the right to, but is not required to, remove any comment, post, or message that it deems inappropriate or off-topic. The Ocean City Free Public Library is not responsible for or liable for any content posted by any participant in a Library social media forum who is not a member of the Library's staff.

When interacting with the public, the Library:

- Seeks to promote community engagement and discussion
- Is not responsible for the content of public comments
- Is not obligated to, but reserves the right to delete offensive, abusive, or inappropriate comments
- Will not engage in discussion of a religious, political, or personal nature
- Reserves the right to edit or modify any postings or comments for space or content, while retaining the intent of the original post

Users should have no expectation of privacy in postings on Library sponsored social media sites; by using such sites, you consent to the Library's right to access, monitor, and read any postings on those sites. Users must understand that social media is permanent, retrievable, and public. Messages can potentially be read by anyone once posted, regardless of status on friends, follower, or subscriber list. The Library recommends that users do not post their personal information or contact information on social media sites. By posting on the library's social media site, the user gives the OCFPL permission to use or reference the content of any posting he/she makes without compensation or liability on the part of the library.

When interacting with the Library, the public user:

- Is encouraged to engage in discussion with the library
- In posting to Library social media, shall abide by all library policies
- Should report offensive, abusive, or inappropriate content to the library, for review and possible removal



- Should follow the library's Rules of Behavior and Internet Use policies
- May be blocked from commenting on Library social media due to repeated offensive, abusive, or inappropriate comments, at the discretion of Library Director.

Content containing any of the following will be removed immediately upon discovery from any Ocean City Free Public Library social media forum:

- Obscene content, hate speech, sexual content or links to sexual content
- Personal attacks, insults, or threatening language
- Private or personal information, including phone numbers and addresses, or requests for personal information
- Potentially libelous statements
- Falsification of identity
- Plagiarized material
- Comments, links, or information unrelated to the purpose of the forum
- Spam or other commercial, political, or religious messages unrelated to the Library or its social media postings
- Solicitation of funds
- Any images, links, or other content that falls into the above categories
- The Library reserves the right to ban or block users who have posted in violation of this policy.

In addition, users are expected to abide by the terms and conditions set by third party social media platforms as well as follow appropriate Federal and State Law.

The Library reserves the right to reproduce comments, posts and messages in other public venues; such reproduction may be edited for space or content while retaining the original intent of the post.

The Ocean City Free Public Library assumes no liability regarding any event or interaction that takes place by any participant in any Library-sponsored social media service, and does not endorse or review content outside the “pages” created by the Library. Participation in the Library’s social media services implies agreement with all Library policies and the Terms of Service of each individual third-party service. If a user does not agree to these terms, they are not to use the services provided.

The Library asks that individual user complaints be addressed directly to the Library Administration so they can be addressed quickly and specifically. Social Media is not the mechanism used by the Library to document or address Library user problems and concerns, or influence Library policy, procedures, or programs. Complaints and negative posts may be deleted if they are harassing, obscene, personally name staff members or meet the other criteria in this policy. The library will inform the individual by direct message explaining why the post was deleted.

## Copyright, Public Records, and Intellectual Property

Users are responsible for compliance with all State and Federal laws including, but not limited to Federal copyright laws when they post any content on social media. If the Library is notified of a posting that violates copyright laws, that posting will be removed immediately.

Library social media sites are subject to applicable public records laws. Any content maintained in Library social media is a public record, including all comments and messages exchanged with the Ocean City Free Public Library. The Library is responsible for responding completely and accurately to any public records request for social media content.

Content created for social media is the property of the Library. The Library’s intellectual property may be shared or promoted to other accounts from Library accounts by sharing or liking content as appropriate to each media platform.

## **Wireless Internet Access Point Policy of The Ocean City Free Public Library**

The library will provide Internet access points or “hot spots” for users with portable computers or devices capable of receiving wireless signals. These access points will allow users to access the Internet from their laptop/handheld computers when sitting within range of the access points.

All wireless access users should have up-to-date virus protection on their laptop computers or wireless devices. Another possible security measure may include the use of a personal firewall. Security measures are the responsibility of the wireless access users.

### **FILTERING SOFTWARE**

Since the Internet is an unregulated medium, it enables access to some material that may be offensive, disturbing, and or illegal, as well as materials that are personally, professionally, and culturally enriching to individuals of all ages. The Library adheres to the standards of the Children’s Internet protection Act and provides filtered access on all computers and the wireless network. The filter helps protect from phishing scams, botnets and malware as well as block pornography and inappropriate content. The Library can’t guarantee the filter’s effectiveness and it is possible that users may access information that they find inappropriate.

If a user feels that an appropriate site has been blocked they can report this to the staff member on duty in the computer center who will review the site and make a judgment on providing access to the site.

Library staff will provide general information on the settings necessary to access the Internet via these connections, but are not responsible for any changes you make to your computer’s settings and cannot guarantee your hardware will work with our wireless connection.

If a user has problems accessing the Internet over these connections, staff will verify the library’s connections are up and running, but they cannot assist in making changes to the user’s network settings or perform any troubleshooting on the user’s own computer. Please refer to your owner’s manual or other support services offered by your device manufacturer.

The Internet is a public communications network, which means that there can be untrusted parties between you and anybody you communicate with. Wireless poses the same risks to your personal information that a wired network poses, as well as some new risks. Cautious and informed wireless users should choose not to transmit their credit card information and passwords while using any wireless “hot spot.” As with most public wireless “hot spots,” this connection is not secure. Potentially any information being sent or received could be intercepted by another wireless user. Please take appropriate precautions when using this service.

The Library will not be responsible for any information (i.e. credit card) that is compromised, or for any damage caused to your hardware or software due to security issues or consequences caused by incorrect configurations, viruses, hacking, or library systems.

The Library does not condone illicit or illegal activities and will not be held responsible for such actions of individual users of the wireless hotspot.

Print services are available over the wireless connection. Please see the Reference Desk for the “Wireless Printing Instructions” handout.

Use of these access points is governed by our Policy on Public Access of the Internet.

*Board Approval – 04-12-2005*

*Revised and Approved by Library Board of Trustees- 06-10-2013*

## **Circulation Policy with Fines and Fees Schedule**

To check out books or other library materials, a patron must present a valid library card at the circulation desk. Valid identification and proof of residency must be presented to apply for a library card. Acceptable identification includes a valid N.J. driver's license, tax bill, voter's registration, major utility bill, or passport.

Children 14 and under must have a parent or guardian's signature on the application card.

### **Library Cards**

#### **Resident Borrowers**

All Ocean City residents/property owners are entitled to a free Ocean City Free Public Library card. Borrowers Cards are replaced at \$.50 when a customer reports a lost or missing card. Worn out cards are replaced at no cost to customers. Cards must be renewed every 2 years.

#### **Ocean City Free Public Library is a member of the Coalition of Independent Libraries of South Jersey (COIL).**

Patrons of the following Libraries will be given a FREE non-resident card provided they have a valid driver's license or other suitable ID listing an address within one of the communities:

- Atlantic City Free Public Library
- Avalon Free Public Library
- Linwood Free Public Library
- Longport Public Library
- Margate Public Library
- Millville Public Library
- Otto Bruyns Public Library of Northfield
- Strathmere - Rita Schiavo Library
- Vineland Public Library

#### **Non-Resident Borrowers**

Residents of nearby communities (not in COIL) and visitors to Ocean City must show proof of their residency and pay \$25.00 for the year or \$15.00 for ninety days to join the library. Internet Only membership cards are available for \$10.00 for a ninety-day membership.

#### **Loan Periods**

- 14 Days: Books, non-fiction videos, spoken word and music CDs, Playaway's, magazines, and Interlibrary Loan materials.
- 7 Days: All feature film videos, DVDs, and video games.
- 7 Days: Special materials, including but not limited to Chromebooks, WIFI hotspots, Rokus, museum passes, and Kindles.

Items can be returned at any book drop, with the exception of Special materials. Special materials, including but not limited to; Chromebooks, Rokus, museum passes, Kindles and WIFI hotspots must be returned, in person, to the service desk where the item was borrowed. These items may not be left on the service desk unattended or be returned to a library book return; it must be handed directly to a staff member.

### **Renewals**

All materials EXCEPT Special materials may be renewed twice if not requested by another patron. Interlibrary Loan materials may be renewed with the permission of the Interlibrary Loan department.

### **Checkout Limits**

The total number of all items borrowed per library card will not exceed 30. The maximum number of launchpads borrowed per library card will not exceed 2. The total number of Special materials, including but not limited to Chromebooks, WIFI hotspots, Rokus, museum passes, and Kindles will not exceed one of each item.

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## **Fines and Fees Schedule**

The Ocean City Free Public Library's fines and fees are established by the Library Board.

### **Overdue fines**

<b>Library Materials</b>	<b>Overdue fine:</b>
Audio books	No fine
Books	No fine
Music CDS	No fine
DVDs/Blu-ray/Videogames	No fine
Launchpads	No fine
Periodicals	No fine
Museum Passes	\$5.00 per day
Wi-Fi Hot Spots	\$5.00 per day
Chromebooks	\$5.00 per day
Roku	\$5.00 per day
Kindle	\$5.00 per day
Inter Library Loan Materials	Varies based on partner library's fees

Patrons who have overdue items on their account will be unable to borrow new materials until they have returned the overdue items. Items overdue beyond 28 days will be billed for the replacement cost, and patrons will be unable to access online resources such as Hoopla and Overdrive until they have either returned the items or paid the replacement fee.

Borrowing privileges are also suspended when unpaid fines and fees exceed \$25.

Special materials, including but not limited to Chromebooks, WIFI hotspots, Rokus, museum passes, and Kindles will be considered lost after 10 days overdue.

### **Lost or Damaged Materials**

Costs for lost or damaged materials are assessed as follows:

- Magazines \$5.00
- Hotspot \$75.00
- Kindle \$100.00
- Roku \$100.00
- Chromebook \$305.00
- USB/AC power adapter \$10.00
- USB cord \$10.00
- Case for Special Materials \$10.00
- Inter Library Loan Processing bag \$5.00
- All other materials: item price

Only new items with matching ISBN/UPC numbers will be accepted as a replacement for lost or damaged items. Replacements for non-print materials will only be accepted in unopened new packaging or at the discretion of the Library Director.

Refunds will not be given for replacement fees.

### **MISCELLANEOUS CHARGES**

#### **Photocopies**

- \$0.15 per page for copies on public photocopy machines

#### **Fax**

- \$2.00 per fax

#### **Returned Check Fee**

- \$10.00 — Any returned check

#### **Computers and equipment**

- Free — In-house use of computers and equipment, excluding printouts
- \$2.00 — headphones
- \$10.00 — USB Flash drives
- \$0.15 printouts per page

#### **3D Printing**

- \$1.00 per hour
- \$0.50 per hour for academic projects

### **Meeting Rooms**

- Chris Maloney Lecture Hall N110  
Seats 75 people, holds up to 105 people including standing room.  
1-4 hours \$100.00  
4-7 hours \$200.00
- Headly Meeting Room N111  
(holds up to 59 people)  
1-4 hours \$50.00  
4-7 hours \$100.00
- Chris Maloney Lecture Hall N110 + Headly Meeting Room N111  
(holds up to 154 people)  
1-4 hours \$150.00  
4-7 hours \$300.00

### **Discounted Meeting Rooms**

Discounted fees are available to New Jersey State, county, municipal, federal government agencies and non-profit organizations.

- Chris Maloney Lecture Hall N110  
Seats 75 people, holds up to 105 people including standing room.  
1-4 hours \$75.00  
4-7 hours \$150.00
- Headly Meeting Room N111  
(holds up to 59 people)  
1-4 hours \$25.00  
4-7 hours \$50.00
- Chris Maloney Lecture Hall N110 + Headly Meeting Room N111  
(holds up to 154 people)  
1-4 hours \$100.00  
4-7 hours \$200.00